Concord Clinical Health Center
56 Winthrop Street
Concord, MA 01742

HARVARD PILGRIM HEALTH CARE

Dr. Robichaud is a participating provider in the HPHC network. However, HCHP offers many different plans, and the employer can select chiropractic services as an option- it is NOT always a covered benefit. Typically, when chiropractic services are covered, it will indicate it on your member card (CHIRO). We suggest you contact member services, and verify if your plan covers chiropractic treatment.

There are three procedures we provide here at the Center under the chiropractic practice.
1) Physical examination- Required by law on all new patients to determine a diagnosis for your presenting complaint.
2) Spinal manipulation- Done each session to restore proper movement in the spine
3) Physiotherapy- A supportive modality to relax muscle, reduce pain and improve circulation.

The HCHP chiropractic benefit covers all of these procedures, but will not pay for spinal manipulation if performed on the same day of service as the physical examination. Most patients we see for initial consultation are in pain, and we generally treat them when we see them for the first time. You have the option to wait until your follow up session for treatment, in which case you only make your standard co- payment for the physical examination. If you would like to be treated on the same day as the initial exam, there is an additional charge of $25.00 beyond your co- payment.

Some HCHP programs partner with United Health Care. Dr. Robichaud is NOT a network provider for UHC. If your policy is a UHC plan, your visits here will be subjected to an out of network deductible. While we will submit your claims to UHC for processing, you will be expected to pay for services at the time they are rendered. Once you have met your deductible, we will wait for payment from UHC, and bill you for any co- payment or remainder balance once the claim is processed and paid.

I have read this document, and understand the office policy.

NAME: _____

DATE: _____